AUTHOR: ALCARAZ ALVIADOR ALCID
TITLE: Functionality of Personnel in Administering the Rehabilitation Programs of the Bureau of Jail Management and Penology (BJMP).
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Abstract: This study was conducted to assess the functionality of personnel in administering the rehabilitation programs of the Bureau of Jail Management and Penology in Ilocos Norte.

Specifically, this study endeavored to determine: 1) the demographic characteristics of BJMP’s personnel such as gender, age, civil status, rank, educational attainment and length of service; 2) the profile of the inmates such as gender, age, civil status, length of stay in prison and type of prison; 3) the level of satisfaction of inmates towards BJMP’s rehabilitation programs of BJMP Ilocos Norte, 5) if BJMP’s personnel functionality level, and 6) if a relationship exists between BJMP’s personnel functionality level, and 6) if a relationship exists between BJMP’s personnel functionality level and inmates’ level of satisfaction.

Using the descriptive-correlational research method, the study involved 65 inmates and 29 BJMP personnel in Ilocos Norte employing purposive sampling technique.

A questionnaire was used by the researcher as the major data gathering tool wherein it composed of 3 parts for the inmates and 2 parts for the BJMP personnel.

Results of the study showed that majority of the personnel are males, belong to an age bracket of 31 years old and above, college graduate, serve the agency for 0-10 years, and are married. It was found out also that one jail inspector is assigned in each BJMP office and the rest are jail officers. Meanwhile, majority of the inmates are males, belongs to the age bracket of 31 years old and above, married, have stayed in prison or jail for 1 year and below, and are detention prisoners.

Of the five areas considered in assessing the functionality level of BJMP personnel in Ilocos Norte, it was found that the
personnel are functioning very highly as perceived by the personnel, and highly functional as perceived by the inmates.

Findings of the study showed also that of the four rehabilitation programs/projects, Oplan Pagbabalik sa Panginoon, showed the most satisfying program as perceived by the inmates. This is followed by Pagpapasigla sa Katawan, Education and Skills Training and the Livelihood Projects being offered to them. Generally, the inmates are satisfied to the rehabilitation programs/projects of the agency.

It was found out that the demographic characteristics of the BJMP personnel did not influence the functionality level of the personnel. However, findings show that inmates’ gender, civil status and length of stay in prison influenced the functionality the BJMP’s personnel.

Moreover, results of the study showed that the functionality of the BJMP’s personnel and inmates’ level of insights showed a significant relationship. N, and vice-versa.